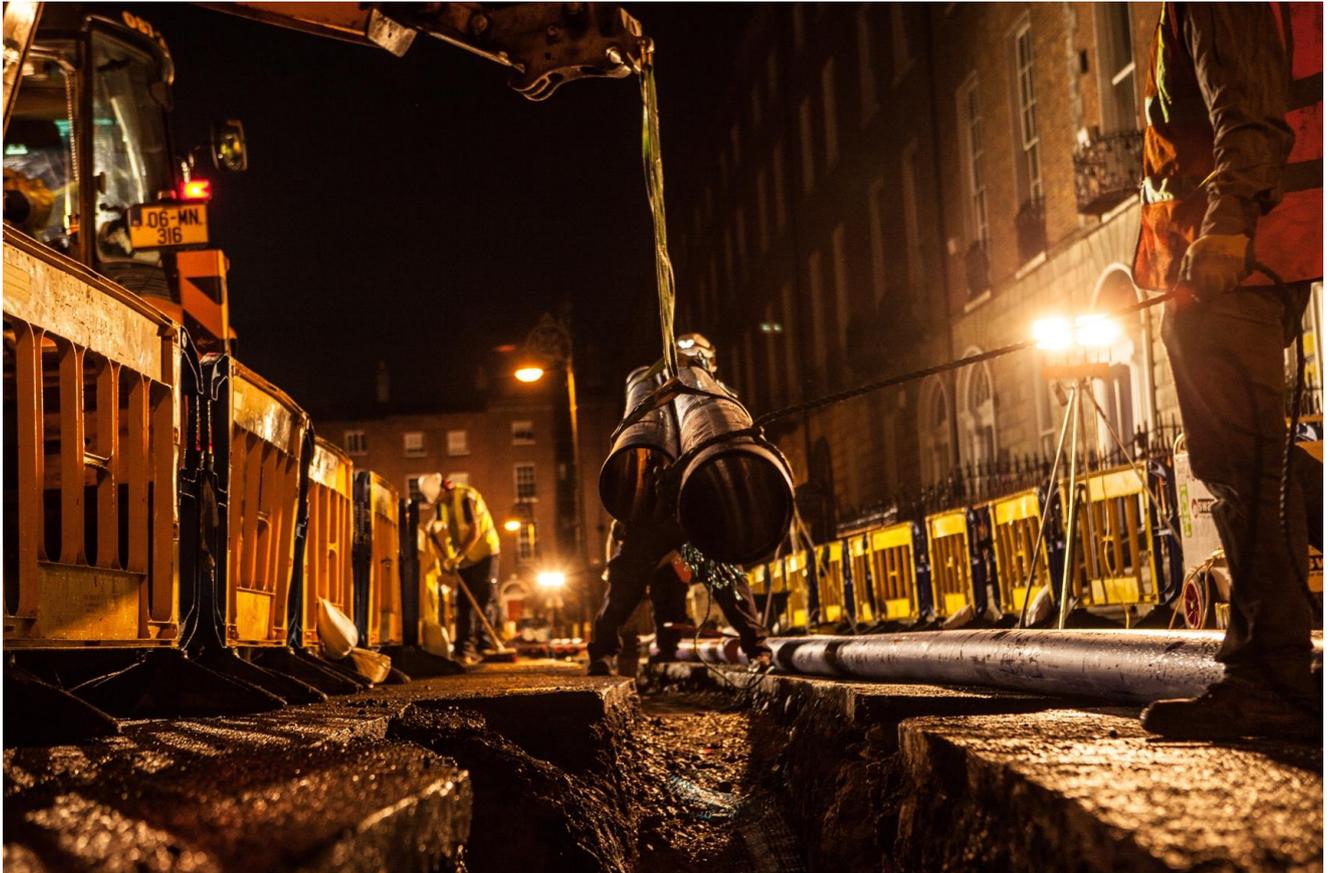


Housing For All

Uisce Éireann Briefing Note

December 2023



Briefing Note

Uisce Éireann – Connection Related Activity

January 2023 – December 2023

- **Pre-Connection Enquiries:**
 - Positive responses to 3,008 enquiries associated with 98,369 housing units.
 - 129¹ enquiries associated with 409² housing units didn't meet criteria for approval.
 - Positively responded to 78% of enquiries within 16 weeks.
- **Connection Offers:**
 - Issued 4,597 offers associated with 42,970 housing units.
 - 144¹ offers associated with 489² housing units didn't meet criteria for approval.
 - Issued 83% of offers within 16 weeks.
- **Connection Agreement:**
 - Customers have executed connection agreements by signing and making payment for 3,599 offers associated with 30,339 housing units.
- **Connections:**
 - Completed 6,634 connections to water infrastructure associated with 40,431⁴ housing units.
- **Quality Assurance:**
 - Completed 8,228 site visits and issued 1,569 non-conformance notices.
- **Self-Lay in the Public Road Offers:**
 - Positive responses issued to 16 requests associated with 928 housing units.
 - 8 requests associated with 773 housing units did not meet criteria.
- **Planning Assessments:**
 - Completed c11,347 assessments of planning referrals associated with c72,436 housing units.

¹ Enquiries & Applications that did not meet the criteria for approval include both Domestic and Non-Domestic.

² Majority of housing units associated with single houses or small housing developments.

³ Stats above are based on current data and reporting practices.

⁴ An internal data review has been completed by UÉ as part of an organisational change associated with connection delivery; this has resulted in the data set used for reporting the number of connections completed and associated housing units increasing. As previously noted, it has been agreed with the DHLGH Data Planning Group that these numbers are not to be used to count the number of completed housing units constructed in Ireland.

Connection: means the physical connection of a Customer's Premises to the Network to facilitate the provision of Water Services to the Customer's Premises.

Connection Agreement: means the written agreement signed between the Customer and Uisce Éireann setting out the commercial and technical terms governing the Connection.

Connection Application: means a formal application made to Uisce Éireann for a Connection. The relevant Connection application forms can be found on www.water.ie.

Connection Assets: means all the infrastructure required to provide or facilitate the provision of the Connection.

Connection Offer: means the letter that is issued to the Customer by Uisce Éireann and which details the Connection terms and conditions (including the amount of the Connection Charge) that are offered to the Customer.

Customer: means any party which has entered into a Connection Agreement, or applied to enter into a Connection Agreement, with Uisce Éireann. It also means any party which has entered into (or applied to enter into) a Diversion Agreement, a Build Over Agreement, or a Project Works Service Agreement.

Planning Assessment: Formal engagement by IW with Planning Authority highlighting in relation to planning application.

Planning Referrals: communication from a Planning Authority to a Statutory Consultee to notify of developments that may impact upon them. Typically, this is an electronic email containing planning reference number and development details sent from the Planning Authority to IW.

Pre-Connection Enquiries: enquiring about the feasibility of a water and/or wastewater connection to Uisce Éireann infrastructure.

Quality Assurance: Field Engineers carrying out on site Quality Assurance on self-lay housing developments. This process is ensuring that IW vest quality water service assets for long term protection of homeowners.

Self-Lay: Infrastructure will typically be constructed and paid for by the Customer and vested by Uisce Éireann is known as 'Self Lay'.

Non-conformance notice: A notice issued when there is a significant non-compliance with the Connection Agreement, Codes of Practice or Standard Details arise during the construction of the development. These are rectified by the developer during the QA process.

Planning Response: IW, as a Statutory Consultee is obliged to respond to the Planning Authority and address any identified impact arising from the development in the context of provision of water and wastewater connection and/or protection of Drinking Water Sources.